

## QUALITY POLICY

For TSL Engineering, the main criterion of quality is the satisfaction of its customers, so that it establishes and maintains with them a relationship of trust for the development of the services offered.

The company is fully aware that a responsible development and economic strategy is essential for its success and that of its customers.

Activities are carried out through the use of high-level human, technical and instrumental resources, with uninterrupted updating on current legislation and regulations applicable to matters within its competence.

TSL adopts a quality policy so that customers' expectations and requests are always met and become a reference for future dealings.

In addition, there is a maximum commitment to obtaining the requirements defined by the certification norms and standards

implemented, concerning occupational safety, environmental protection, cybersecurity, and whatever else is necessary for the optimal performance of its services.

Based on the quality principles pursued by TSL, the goals to which it aspires concern the satisfaction of customer demands and expectations in terms of reliability, completeness, and adherence to the terms of delivery.

TSL works assiduously for constant improvement of its services and the results to be achieved by identifying opportunities for continuous development in the performance of its activities.

TSL Engineering is committed to sharing and communicating its corporate quality policy so that all interested parties (stakeholders) are aware of the organization's intent.



